

Loddon Mallee Region Telehealth Strategy in Summary

Statement of Intent: To embed telehealth across the Loddon Mallee Region

Definitions: Embed = Telehealth is a routine, viable and accessible option

Telehealth = The use of video, telephone, remote monitoring, store and forward and mHealth

Goals & Objectives:



Increase the use of Telehealth Technologies enabling the delivery of healthcare to consumers in their locality

- Support delivery of care via telehealth to enable patients to receive care closer to home
- Support all regional health services to provide care via telehealth



Use Telehealth to build local clinical capacity and capability

- Consumers are able to confidently access healthcare via digital media
- Consumers are confident that care delivered by telehealth meets their needs
- Safety and quality of care is maintained
- Best practice telehealth resources are available to ensure standardisation in service provision



Increase consumer confidence in the use of Telehealth

- Empower and support the workforce to embrace telehealth
- Transform practice through the use of digital technologies
- Resources are available to support telehealth across the region
- Health services have access to a telehealth role to support and build local clinical capacity and capability



Ensure sustainability of Telehealth

- A Governance structure is developed to support the delivery of health care via digital media
- Technology enablement strategies are shared across the region
- Health services have processes, policies and guidelines in place for telehealth